

PMI 8.1 Plan Quality

Quality Plan Portion of Landscaping Project

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This document presents the quality plan portion of the project management plan for a landscaping project. The introduction is included for reference. All of the items in the quality plan were expanded into their own areas of the project management plan.

Introduction and Goals

Cabazon Landscaping, Inc. is committed to creating a design that meets each client's expectations and reflects their personality. Our experienced professionals work side by side with the client to ensure project requirements are captured and delivered in the final product.

Our Ultimate Goal: To add warmth and charm to a home while improving the property's overall appearance and value.

This landscaping project is for the residence of Michael and Mary Buford at 12345 Embry Road, Rio Rancho, New Mexico. The property is 0.5 acres, approximately 80' wide and 272' deep, with minimal xeriscaping in the front yard.

Project Objectives:

1. Install a 6' block wall along the West and South boundaries of the property (approx. 286')
2. Install a 3' block wall that borders the East patio and connects to the end of the 6' block wall to the South (approx. 86')
3. Install a flagstone/sand patio, along the West side of the house (approx. 924 ft²), and one on the East side, extending from the front entrance to the South property line (approx. 1532 ft²) Install 15 Agave Cactus plants, 10 Forestiera bushes, and 6 pinion trees at client-determined locations on the West side of the property
4. Cover the entire backyard and both North and South sides of the property with 3/8" Ginger crushed rock (approx. 320 yd³)

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Quality Plan

The Project Manager and Foreman are responsible for the Buford Landscaping project's quality.

Quality is built into this project from the earliest stages. Effective communication between the client and Cabazon staff is our hallmark and that commitment carries over to the areas that allow us to stay within scope and on target for on-time completion:

- Partnering with client to establish project objectives
- Working within city regulations and ordinances
- Using only Cabazon's preferred vendors
- Following the approved schedule
- Managing risk as it occurs
- Issuing/signing off a change order for all changes
- Inspecting each portion of the project as work proceeds
- Inspecting final quality during customer acceptance